

EMERGENCY CARE GUIDELINES

Please use this guide to help decide when urgent help is needed or if it may be okay to wait until normal business hours, VetTriage veterinarians are available for live video chat, for a small fee, and will notify the doctor on call if your pet needs to be seen in-person.



TRUE EMERGENCY

RECOMMEND: Visit www.vettriage.com
OR Call 1-800-940-1921

- Respiratory distress
- Severe trauma (hit by car, animal attack, severe or multiple injuries)
- Collapse
- Unable to walk or get up
- Active seizures/cluster seizure/status epilepticus
- Unable to pass urine (especially in male cats)
- Persistent non-productive retching
- Profuse bleeding from any wound



URGENT

RECOMMEND: Visit www.vettriage.com

- Persistent/severe vomiting
- Straining to urinate in a dog
- Appetite loss for more than 24 hours
- Blood in urine in a male cat
- Diarrhea with vomiting or loss of appetite
- Multiple seizures within a 24hr period, but not actively seizing
- Allergic reaction (facial swelling, hives)
- Toxin ingestion
- Aggressive coughing without distress
- Known foreign body ingestion
- Unable to bear weight on a limb
- Trouble during active labor
- Swollen eye/persistent squinting
- Small wounds or lacerations
- Porcupine quills
- Illness post-birthing



SEMI-URGENT

RECOMMEND: Wait for Daytime Hours
OR Visit www.vettriage.com

- Vomiting (2 or fewer episodes)
- Mild trauma/single injury
- Acute diarrhea without vomiting
- Superficial wounds or lacerations
- Limping
- Straining to defecate
- Blood in urine in dog or female cat
- Non-productive cough but breathing fine otherwise
- Broken toenails



NON-URGENT

RECOMMEND: Wait for Daytime Hours

- Itching/scratching
- Chronic weight loss
- Hair loss
- Redness to tissues around eyes
- Ear infection
- Single seizure with full recovery
- Red skin or ears
- Chronic illnesses/diseases with no recent change in condition



**Animal
Care
Center**

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VETTRIAGE.COM/ACCMN

